Title: Ivoprop motor controller software update

AG-SB-2018-07-B-EN

Compliance Category:

A - MANDATORY
B - RECOMMENDED
C - OPTIONAL

Applicability

Aircraft type & model: Any AutoGyro gyroplane fitted with an Ivoprop propeller.

Affected Serial number(s): Any AutoGyro gyroplane fitted with an Ivoprop propeller.

The maintenance manual to be referenced is this stated or subsequent issue.

As per AutoGyro website

This form is the response from AutoGyro GmbH either against a problem found in the product in service requiring a containment or rectification action, or as service information for aircraft modification incorporation.

For help, contact AutoGyro on 49(0)5121 88056-00, or email airworthiness@auto-gyro.com.

Documentation (Service Bulletin Completion action)

The accomplishment of this Service Bulletin, or the decision of its rejection, must be properly documented, if such procedure is required by the relevant authority.

Category Codes

A – Mandatory – failure to comply result in a significant reduction of flight safety, injury or death

B – Recommended – failure to comply may result in reduced safety margin, injury and/or equipment damage

C - Optional – improves operating behavior, reliability and/or maintainability

Chief Certification Officer

G. Speich  
Dec 4 2018 4:12 PM

Chief Technical Officer

Otmar Birkner  
Dec 5 2018 8:41 AM

Contact & Info:

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AutoGyro GmbH

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Reason and overview of the Service Bulletin (cause of problem if known)

The Ivoprop pitch change motor has suffered from poor service reliability. Analysis of the motor current draw during the propeller operating cycle has identified peak current loadings that are a major contributory factor. These are significantly reduced by modified ‘soft start’ software in the propeller controller module.

The effectiveness of this change has been proven by cyclic durability testing.

This bulletin authorises the embodiment of this software version 1.5 within the Ivoprop controller module, either on a service exchange or direct upload basis.

### Manpower estimates

The task may only be performed by an organization or individual entitled and trained to carry out maintenance on AutoGyro aircraft.

Estimated man-hours to complete the task as a stand-alone item is:

10-30mins, depending where the controller is mounted.

### Tooling required

Hand tools including a suitable Allen key where the instrument panel has to be removed.

### Weight and Balance Effects

Nil

### Manuals affected

Manuals are unaffected

### Previous Modifications that affect the SB

None

### Accomplishment instructions (Action required to implement this bulletin):

Effective date of this SB is 1st December 2018.

#### Instructions

1. Locate the Control Board module (see photo), which is either located on the left side of the forward seat (MTO Sport) or behind the instrument panel. On some aircraft this may be easily accessible without removing the panel, on others the panel must be detached from the aircraft and pulled rearwards to give access.
2. Disconnect the supply cables to the control board.
3. The Control Board will be secured either by Velcro or zip ties, or possibly adhesive. Remove the Control Board.
4. Fit the new Control Board, secure, and reconnect the cables.
5. Refit the panel if detached and check all fastenings secure.
6. In a safe area, turn on the aircraft keyswitch to power the aircraft systems.
7. Operate the propeller pitch change switch from full fine to full coarse and back to full fine 5 times. Ensure the function is normal.
8. Complete the aircraft logbook entries as market applicable.

If the software is to be upgraded without removal from the aircraft,

1. Locate the Control Board,
2. Connect the upgrade equipment
3. Reflash the program. Remove the equipment.
4. Mark the Control Board module with the new software level v1.5
5. In a safe area, turn on the aircraft keyswitch to power the aircraft systems.
6. Operate the propeller pitch change switch from full fine to full coarse and back to full fine 5 times. Ensure the function is normal.
7. Complete the aircraft logbook entries as market applicable.

In the case of a service exchange replacement, the original part must be returned to the provider.

Completion of this Service Bulletin must be recorded within the aircraft documentation, in line with the requirements of the country of operation.

Material information (Parts required to be made to implement this service bulletin):

No parts made during embodiment

List of components (with purchasable part nos)

34652 Control board
## Interchangeability

Not affected

## Parts disposition

a) Disposal requirements – None  
b) Environmental hazards of parts containing hazardous materials – None  
c) Scrap requirements (e.g. mutilate scrapped items beyond use) – Not applicable